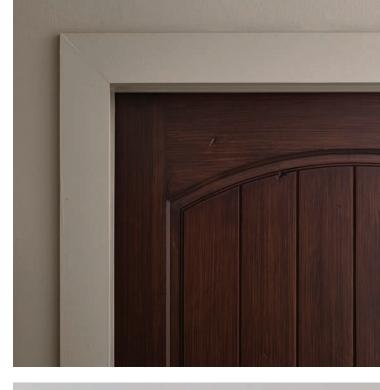


INTERIOR DOORS







Glossary Warranty

INSPIRED BY REAL LIFE

LIFE IS A SOURCE OF INSPIRATION.

Your personality is the sum of your tastes and preferences—the colours, textures and shapes that you find inspiring.

You channel this same inspiration when making decisions about your home. From décor and design to architectural style, your personality and your home are inseparable.

Our philosophy is that choosing interior doors is a personal matter, one inspired by beauty, art and the people in our lives.

Choose interior doors that reflect the style of your home and mirror your personality. Let real life inspire your surroundings.







SUSTAINABLE SOLUTIONS

Long before it was recognized that carbon emissions have an impact on our climate, we set out to make sure JELD-WEN products did not have to travel very far from factory to consumer. What began as a cost-saving measure in transport operations is now a company-wide commitment to minimizing greenhouse gas emissions. We are also committed to preserving the forest land owned by our company and have planted nearly 3 million trees in the past two decades while ensuring our timber harvests never exceed timber growth.



LET REASON BE YOUR GUIDE

At JELD-WEN, we craft interior doors from the highest quality materials, designed to inspire homeowners and add beauty to the world. When designing your home, weigh each decision carefully, and let reason guide you towards your inspired vision.

10 REASONS TO CHOOSE JELD-WEN



LASTING QUALITY

Provides peace of mind for the home

Life is too busy to be spent worrying about if your interior doors are working properly. Our products are carefully built and thoughtfully designed, so you can enjoy years of quality and functionality, without the worry.



SUSTAINABLE SOLUTIONS

Designed with the environment in mind

40 years ago, we began recycling wood waste to help reduce our impact on environmental resources, while maximizing our efficient use of materials. Today we are a leader in environmental sustainability. Choose JELD-WEN for a greener planet.



PERFORMANCE READY Doors that work for you

JELD-WEN doors not only enhance the look of your home,

they actually make it work better. Enjoy the convenience of our easy to maintain line of products.



BUILT DURABLE

For years of excellence

We start with the highest quality materials. Then, our skilled craftsman put their experience to work and build interior doors that are immaculat, from surface to core..



STYLES GALORE

So you can find the right fit

The best part about JELD-WEN is you don't have to settle for just any product. Our vast selection allows you to choose doors that not only fit your home, but also satisfy your personal style.



INDUSTRY-LEADING

Because we believe in our products

JELD-WEN products come with an industry-leading warranty that protects against defects in material and workmanship. So you can enjoy years of reliability and home comfort, knowing our dedicated customer service team is just a phone call away.



SUPERIOR CRAFTSMANSHIP

Gives you strength you can count on

JELD-WEN interior doors are built to withstand the test of time. With our products, each component is masterfully crafted so you get quality and longevity you can count on.



ENDLESS SELECTION

Let your imagination decide

Our wide selection of styles and custom options makes it easy to use your favourite colours, tastes and textures as inspiration when choosing interior doors. Our collections are designed to meet your vision.



INSPIRED BEAUTY

Enhances the appearance of your home

Our products are inspired by the beauty of the world to enhance the architectural profile of your home. Your home is more than just the place where you live, it is a work of art designed by you.



DECADES OF EXPERIENCE

Over 50 years of quality and craftsmanship

We can build just about anything, but experience is something that takes time. We have spent over 50 years helping homeowners choose products that suit their personality and their home. Let us put our experience to work for you.



YOUR INTERIOR DOOR STORY



Interior doors are a source of privacy, comfort and sound reduction within the home. They provide openings to different sections of your living space while helping to define the personality of each room. Choose interior doors that meet the functional requirements of your home and make a statement about your personality.

PICK AN INTERIOR **DOOR STYLE THAT SUITS YOUR HOME**

Your style is the combination of all that inspires you, the shapes, patterns and colours that catch your eye. Express your personality by choosing from our interior door styles, including All Panel, French (Glass Panel) and Bifold.

PAGE 08

CHOOSE AN INTERIOR **DOOR LINE WITH THE OPTIONS YOU NEED**

Choose from our diverse collection of interior door lines, which includes Stile and Rail Wood, Executive Series Raised Moulding, Moulded Wood Composite and Flush Wood Composite.

PAGE 10

DECIDE ON THE **PERFECT DOOR**

Put a personalized finishing touch on your home by choosing from a nearly endless selection of interior door colours, patterns, styles and glass inserts.

PAGE 12



INTERIOR DOOR STYLES THAT WORK FOR YOUR HOME

Each room in your home has specific requirements. If you are looking for sound reduction, privacy or a luxurious decorative feature, we have a door style to satisfy your needs. Choose between All Panel, French (Glass Panel) and Bifold, then begin configuring.



BIFOLD

Perfect for closets or tight spaces, bifold doors are hinged accordian-style and available in wood or wood composite materials.



All Panel interior doors are available in wood or wood composites. They provide ultimate privacy and can include solid cores for sound control.





FRENCH (GLASS PANEL)

Interior doors are available with a myriad of glass panel sizes, shapes, textures and decorative patterns to provide obscure transparency or full visibility.



OUR INTERIOR DOOR LINES



CHOOSE FROM OUR COLLECTION OF INTERIOR DOOR LINES

We offer a variety of interior door lines, each with their own range of builds, styles and configuration options. Choose interior doors that not only meet the requirements of the room, but fulfill your inspired vision for your home.



STILE & RAIL WOOD

Featuring an "engineered" wood core, Stile & Rail Wood Interior Doors are better suited to combat the changes in atmospheric conditions. The exterior surfaces are premium quality wood veneers.

PAGE 11





EXECUTIVE SERIES RAISED MOULDING

The Executive Series Raised Moulding interior door offers a sense of depth, a feeling of the old European architecture and lend themselves well to homes that are more traditional in style.

PAGE 16





MOULDED WOOD COMPOSITE

Decorate your home with stylish and affordable Moulded Wood Composite Interior Doors. ProCore® is available for sound control.

PAGE 18





FLUSH WOOD COMPOSITE

Popular and affordable to any budget, Flush Wood Composite Interior Doors provide a smooth, simple look in wood finishes or ready for painting. ProCore® is available for sound control.

PAGE 28



ENJOY THE ELEGANCE OF STILE & RAIL WOOD

Get performance and sophistication with the JELD-WEN line of stile and rail wood interior doors. Choose from a wide assortment of French and panel door styles and configurations, and customize your home to your exact preference.

Shaker Panel Door



Colonial French Door



Colonial Panel Door



PANEL DOORS

JELD-WEN Panel doors come in a wide variety of models and are designed to reflect the style you want. Bring your personality home with the model that's just right for you. JELD-WEN doors add to the character of any decor, and are crafted using the highest quality materials.



IS YOUR STYLE CLASSIC **OR CONTEMPORARY?**

Classic styles are more traditional, with added details built into door components. Contemporary styles feature angular shapes and minimalist lines. Our Colonial models offer more classic character, while Shaker models are more contemporary.



CHOOSE YOUR MODEL ACCORDING TO YOUR STYLE



Colonial Mode (Classic Style)



Shaker Model (Contemporary Style)



WHICH KIND OF DOOR DO YOU NEED?

All doors are available in a bifold door.



Regular Slab Door



Bifold Door

CHOOSE THE SIZE AND STYLE OF RAIL

Colonial Shaker 2 3/8" 1 5/8" Mini Rail (L) 3 13/16" 4 11/32" Regular Rail (H)

WOOD SPECIES

Available for French interior doors, panel doors, and bifold doors



PRIMED



KNOTTY PINE



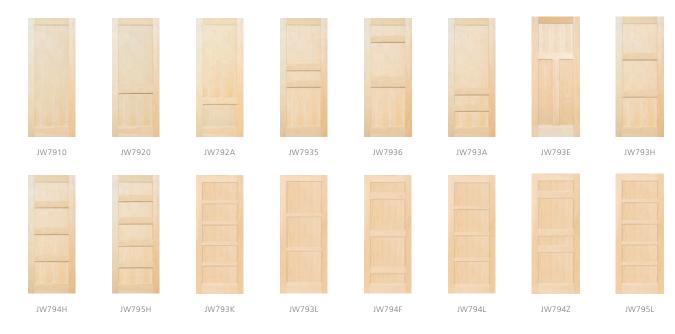


MAPLE



SHAKER PANEL DOOR

Shown in Clear Pine



COLONIAL PANEL DOOR

Shown in Oak

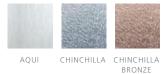


FRENCH DOORS

French doors add distinctive charm and personality to a home. Invoke their timeless beauty and natural elegance to augment your décor by allowing natural light to cascade from room to room, filling your home with a magic all its own.

GLASS CHOICES

*Also available in beveled.











WHITE









MOROCCO





OCEANIC



WHITE



SCREEN

BRONZE



FALL

ONE-LITE DOORS*



JW1000 (16"- 36")

Shaker JW6000 (16"- 36")





SATIN WHITE





JW1050 (16"- 36")







JW1100 (20"- 36") JW1150 (28"- 36")

Available with Black, Chrome, Flat Silver, Gold or Pewter grilles

*Colonial, Shaker and one-lite doors are shown in clear pine. Ask about alternate species available.

ADDITIONAL GLASS OPTIONS



SATIN WHITE



CLEAR BEVEL

SHAKER FRENCH DOOR

Shown in Clear Pine



with Colonial

(305H)

COLONIAL FRENCH DOOR

with Colonial

(304H)

Shown in Oak

JW3150S

JW3100

JW3100C

JW3100S

JW3090

JW3090C

JW3090S

with Colonial

(303H)



EXECUTIVE SERIES RAISED MOULDING

The raised moulding interior doors from the Executive Series have a smooth surface and are available with hollow core or solid core construction ProCore® the Quiet Door, in the 1 3/8" or 1 3/4" thicknesses. These doors offer a sense of depth, a feeling of the old European architecture and lend themselves well to homes that are more traditional in style. Our Executive Series doors are perfect for your renovation projects.





■ PROCORE® THE QUIET DOOR

Our Executive Series doors are available with ProCore® the Quiet Door construction.

Cambridge™ Executive



Continental[™] Executive



Santa Fe[™] Executive





SAVOUR THE STYLE OF MOULDED WOOD COMPOSITE

With Moulded wood composite doors you get both functionality and style. Choose from a medley of popular door styles, including Madison, Cambridge, and Santa Fe, while choosing between smooth or wood grain finish. Available with primed finish.





■ PROCORE® THE QUIET DOOR

All of our interior moulded and flush doors are available with ProCore® the Quiet Door construction.







STICKING PROFILES

Sticking adds another layer of character and definition to your interior door. Our collection of moulded interior doors come with a variety of square, cove and bead, stepped, and ovolo sticking profiles, machined into the edges of the door's stiles and rails, to match the architectural style of your home.



Cove and bead sticking



Ovolo sticking



Square sticking



Stepped sticking



STYLES & SURFACES

One of the first things to know about JELD-WEN® interior moulded wood composite doors is that they offer you the best of two worlds: style and substance. Not only can you choose the architectural style that works best with your home, but you can also choose between the classic look of wood in either a wood grain or smooth finish. Our moulded wood composite doors come primed and ready to paint so you can customize your doors to suit your taste. Second, you can be assured you'll get the durable performance of a JELD-WEN door. Because moulded doors are such an excellent solution, they are the most popular type of interior door available today. What's more, JELD-WEN offers you the very best selection, and backs it with an industry-leading, five-year limited warranty.

MADISON SMOOTH

The Madison is a classic design with clean lines that will complement any architectural style. Equally comfortable in traditional or contemporary settings, this design is sure to accentuate any interior décor.

Square sticking

Left: 6'8" / 7'0" Passage Door and Bifold Right: 8'0" Passage Door



CAMBRIDGE SMOOTH

Bold with clean lines, this smooth surfaced, moulded interior door screams classical grace while maintaining a certain modern edge. Ideal for most home construction types and styles.

Ovolo sticking

Left: 6'8" / 7'0" Passage Door and Bifold Right: 8'0" Passage Door



SANTA FE SMOOTH

Designed and built with a southwestern flavour, the Santa Fe is a moulded interior door with a smooth surface that does well in most modern homes.

Ovolo sticking

Left: 6'8" / 7'0" Passage Door and Bifold Right: 8'0" Passage Door





■ CONTINENTAL™ SMOOTH

With its fun, arch-top pattern, simple design and clean lines, the smooth-surfaced Continental adds a bright yet warm presence to your home.

Ovolo sticking

Left: 6'8" / 7'0" Passage Door and Bifold





PRINCETON SMOOTH / **CAMDEN® TEXTURED***

Sleek and modern yet timelessly elegant, the Princeton/Camden elevates any room. Identical designs, the Princeton features a smooth surface while the Camden has a textured woodgrain surface.

Cove and bead sticking

Left: 6'8" / 7'0" Passage Door and Bifold

Right: 8'0" Passage Door

*Camden not available in 7'0" or 8'0"





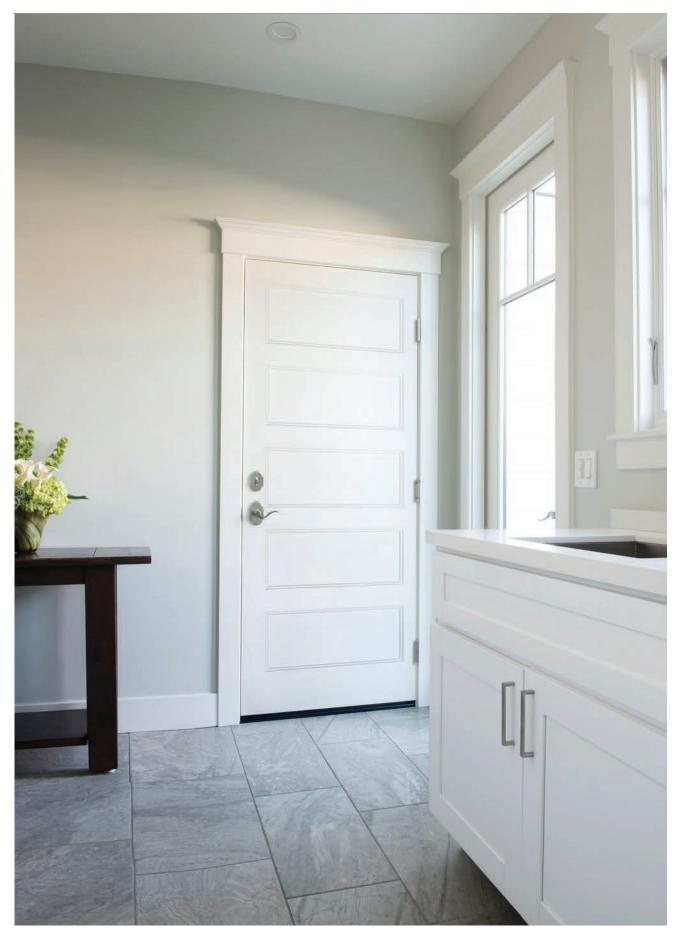
■ CRAFTSMAN III™ SMOOTH

One of our most popular doors, the Craftsman III is the ultimate door for those seeking to have it all: clean lines, classic architecture and a design that makes this door the understated focus of any room.

Square sticking

6'8" / 7'0" Passage Door and Bifold





CARRARA® SMOOTH

Artistry and sophistication set the Carrara door apart from the ordinary. Its simple panel design adds depth and interest to complement most architectural styles.

Cove and bead sticking

Left: 6'8" / 7'0" Passage Door and Bifold

Right: 8'0" Passage Door



ROCKPORT® SMOOTH

Authentic design comes home with the Rockport moulded interior door. This five-panel door features a smooth surface and endless good looks, making it ideal for any home and any décor.

Cove and bead sticking

Left: 6'8" / 7'0" Passage Door and Bifold

Right: 8'0" Passage Door





COLONIST® TEXTURED

With its textured wood grain finish, the Colonist textured offers a perfect blend of functionality and charm.

Cove and bead sticking

Left: 6'8" / 7'0" Passage Door and Bifold

Right: 8'0" Passage Door



CONMORE® SMOOTH

An authentic moulded, flat 5 panel door will create lasting elegance in any space. Pair with wainscoting for an authentic look, making it feel at home in a craftsman home.

Stepped sticking

Left: 6'8" / 7'0" Passage Door and Bifold

Right: 8'0 Passage Door



■ MONROE™ SMOOTH

Monroe lets you add the sleek, contemporary feel homeowners are looking for without the added cost.

Square sticking

Left: 6'8" / 7'0" Passage Door and Bifold

Right: 8'0" Passage Door





■ BIRKDALE™ SMOOTH

The Birkdale offers a distinct design that provides the chic ambience of Craftsman stile and rail construction, in a moulded door. For homeowners who seek an avant-garde door without the added cost, consider the Birkdale.

Square sticking

Left: 6'8" / 7'0" Passage Door and Bifold

Right: 8'0" Passage Door







■ PROCORE® THE QUIET DOOR

All of our interior moulded and flush doors are available with ProCore® the Quiet Door construction. This solid-core door offers superior sound reduction. Furthermore, this option helps prevent the dents and dings of daily life. Our 1 3/4" doors are also available with 20-minute fire ratings. For true fire protection and solid safety, these doors must be paired with certified frames and hardware.



DOOR CONSTRUCTION

Hollow Core



1 3/8" Door Blocking behind panels for support

Solid Particleboard Core



1 3/8" Door 1 3/4" Door

20-minute fire rating available for 1 3/4" up to 3'0" x 8'0"

*Refer to matrix on p. 27 for availability

Solid Mineral Core



1 3/4" Door

45- or 60- minute fire ratings up to 3'0" x 8'0"

All-Wood Frame



AVAILABILITY

6'8" & 7'0" Doors	12"	14"	16"	18"	20"	22"	24"	26"	28"	30"	32"	34"	36"	ProCore®	Bifolds*
BirkdaleTM Smooth 6'8"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
BirkdaleTM Smooth 7'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Cambridge Smooth 6'8" / 7'0"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Camden® Textured 6'8"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Carrara® Smooth 6'8" / 7'0"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Colonist® Textured 6'8" / 7'0"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Comore® Smooth 6'8" / 7'0"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Continental™ Smooth 6'8"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Continental™ Smooth 7'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Craftsman III™ Smooth 6'8" / 7'0"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Madison Smooth 6'8" / 7'0"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
MonroeTM Smooth 6'8" / 7'0"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Princeton Smooth 6'8" / 7'0"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Rockport® Smooth 6'8"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Rockport® Smooth 7'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Santa Fe Smooth 6'8"	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
Santa Fe Smooth 7'0"				×	×	×	×	×	×	×	×	×	×	×	×

8'0" Doors	12"	14"	16"	18"	20"	22"	24"	26"	28"	30"	32"	34"	36"	ProCore®	Bifolds*
BirkdaleTM Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	
Cambridge Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Carrara® Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Colonist® Textured 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Conmore® Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	
Continental [™] Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Madison Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Monroe™ Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Princeton Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Rockport® Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	×
Santa Fe Smooth 8'0"			×	×	×	×	×	×	×	×	×	×	×	×	×

^{*}Ask your local dealer about the bifold panel sizes available



COUNT THE BENEFITS OF FLUSH WOOD COMPOSITE

For a stylish interior, try a flush wood composite door. Available in unfinished hardwood woodgrain species, prefinished embossed hardboard colours and woodgrains. Our flush doors feature flat surfaces, front and back, for a classy mid-century modern appearance.

SMOOTH SIMPLICITY

Our Interior flush doors are available in a wide range of finish colours and woodgrains. The veneer samples shown represent only a small offering of the many prefinished embossed and smooth hardboard colours and unfinished hardwood veneer species we offer. For a complete list of colours available to you, please contact your local dealer. In addition to these options, we provide a selection of sizes. Our flush doors come in widths of 1'0" through 4'0" and heights of 6'8", 7'0" and 8'0".

FIRE RATING

Our 1 3/4" doors are also available with 45, 60 or 90 minute fire ratings. Door slabs must be used with fire-rated door systems for true fire protection. A door system consists of a door slab, frame, hardware and components.

FINISHES

Flush interior doors are available in a wide range of finish colours and woodgrains.





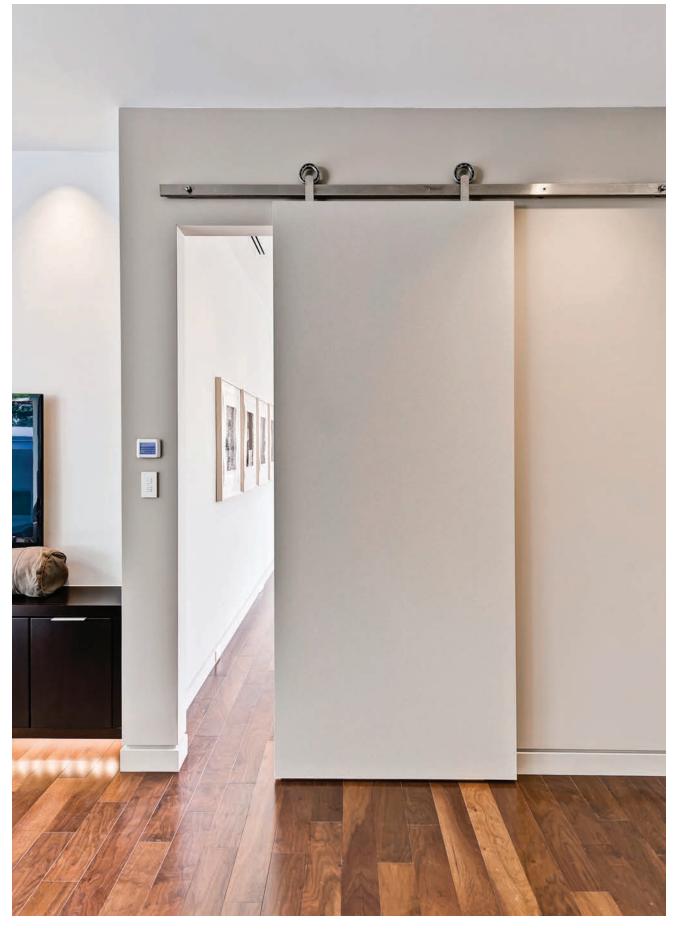
WHITE SLICED BIRCH RED OAK





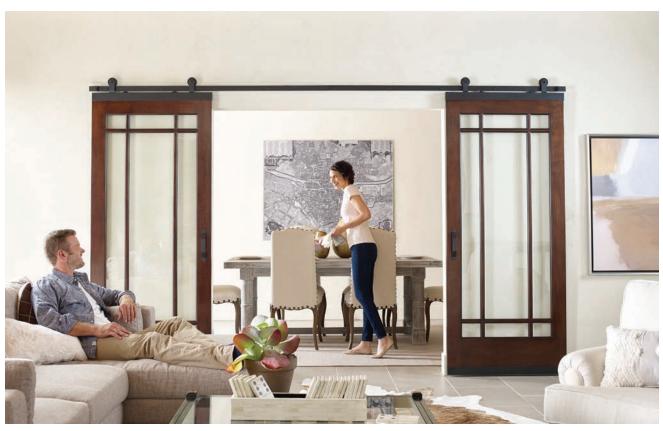
LAUAN

HARDBOARD





RESOURCES



GLOSSARY

Aesthetics

The appreciation of beauty or good taste.

Bore

The machining on a door panel to accommodate a lockset or deadbolt.

Caming

The roll formed metal banding that joins individual pieces of glass together in a decorative glass panel.

Cross Rail

Centre-most horizontal member.

Door Skin

The outer facing of a door's surface.

Dutch Door

A door panel that is split in two, allowing the option of having the bottom half of the door closed with the top half open and vice-versa

Easy In

The JELD-WEN term used for a pre-packaged self-assembled interior door. The kits include a door panel, door frame components, hinges and installation instructions.

Glazing

The insertion of glass into a window sash or door panel. The purpose of glazing is to provide effective weather sealing, prevent glass-to-metal contact and minimize glass breakage from mechanical or thermal stress.

Hinge

Metal component that attaches the slab to the jamb and allows the slab to swing open and closed.

Hinge Jamb

The side jamb the hinges are mounted on.

Hinge Leaves

The flat parts of the hinge that mount to the jamb and slab.

Hinge Pin

The pin that holds the hinge leaves together and allows them to pivot.

Jamb Size

The depth of the door frame which most often matches the thickness of the wall in which the door is installed.

Jambs

The framework attached to the structure that the slab is mounted to, or hung in.

Lite (Light)

A pane of glass within a door, often simulated by adding grilles or Simulated Divided Lites.

MDF

Medium Density Fibreboard.

OSM Frame Measurement

The outside measurement of the door frame.

The component of the slab filling the spaces between the stiles and rails.

Pre-Hung

A factory assembled door panel, frame and hinges.

Rabbet

A step-shaped recess cut along the edge or in the face of a piece of wood, typically forming a match to the edge or tongue of another piece.

Rails

The cross or horizontal members of the framework of a sash, door or other panel assembly.

Rough Opening

The opening in the wall frame that the door fits into.

Shims

Wedges, usually about 2" wide used to position the window or door into the opening to ensure it is level, square and plumb.

Sill

The horizontal frame member at the bottom of a window or door assembly.

Single Pane

Single pane doors have one pane of glass with little or no insulating properties

Slab

The operating part of the door assembly that swings open and closed inside a frame.

Solid Core

The term used to refer to a door panel that is not hollow.

Sticking

The architectural profile or detail of door panel or embossment

Stiles

The upright or vertical outside pieces of the framework of a sash, door or other panel assembly.

Stop

The component fixed to the inside of the jamb that the slab closes against.

Strike Jamb

The side jamb that contains the latch strike to hold the slab closed.

Strike Plate

A metal plate inset into the door frame that protects the frame from the backset of a lockset as the door is opened and closed.

Tempered Glass

Glass that has been treated with heat so it can withstand greater force or pressure on its surface. Tempered glass will not break into sharp pieces.

Textured Glass

Glass that has repeating and often opaque patterns to add interest and style to door, patio and decorative windows.

Tinted Glass

Glass with slight or significant addition of grey, green, or bronze colour to reduce glare in doors with glass that get a lot of direct sunlight.



INTERIOR AND EXTERIOR DOOR SLAB AND SYSTEM LIMITED WARRANTY

OUR WARRANTY TO YOU

JELD-WEN® Products1 are designed to create lasting value for your home. This warranty is effective for JELD-WEN products manufactured on or after May 1, 2012 for use in the United States and Canada. Any previous warranties will continue to apply to door products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance, information, refer to www.jeld-wen.com or www.jeld-wen.ca.

WHAT THIS WARRANTY COVERS

We warrant to the original owner2 if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of purchase as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor3 (where deemed necessary by us) to repair or replace any component is provided for one (1) year from the date of purchase.

OWNER-OCCUPIED SINGLE-FAMILY RESIDENCE LIMITED WARRANTY

Door Slabs: Except as set forth below, we warrant our door slabs, including any glass inserts, miscellaneous hardware, and accessories provided and installed by us, as follows:

Door Slab	Coverage
Fiberglass Exterior Doors	As long as you own and occupy your residence
FiberLast® Engineered Composite Exterior Doors	As long as you own and occupy your residence
Steel Exterior Doors	Ten (10) years
Wood Exterior Doors	Five (5) years
Interior Doors	Five (5) years

Factory Prefinish: We warrant the factory-applied prefinish on our doors against peeling, checking, or cracking for periods listed below. Should the factory prefinish be proven defective, we will at our option, replace or refinish the door or pay up to credit per opening to the current owner. (Note: this coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.)

Door Slab	Coverage	Refinish Credit
Aurora® Fiberglass Doors	5 years	\$350 per opening
Custom Exterior Wood Doors	1 year	\$250 per opening
Custom Interior Wood Doors	1 year	\$150 per opening
All other Doors	1 year	\$100 per opening

Doo Frames: We warrant our door frames for one (1) year from the date of purchase.

AuraLast® Protection for Door Slabs and Frames: Our AuraLast pine wood door slabs will be free from wood decay and/or termite damage for twenty (20) years from the date of initial purchase. Our AuraLast pine door frame components will be free from wood decay and/or termite damage for as long as the original consumer owns the home in which the AuraLast wood frames are originally installed. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us

Severe Weather® Glass: We warrant each Severe Weather glass unit for ten (10) years.

Retractable Screens: We warrant retractable roll screens for five (5) years.

Spontaneous Glass Breakage: We warrant sealed glass units installed in exterior doors (excluding laminated glass, and special glazings) for spontaneous breakage for one (1) year (including free replacement glass and skilled labor3 necessary to replace the glass for one (1) year. Spontaneous breakage occurs when the glass develops a crack without sign of impact.

COMMERCIAL LIMITED WARRANTY (OTHER THAN OWNER-OCCUPIED SINGLE-FAMILY RESIDENCE)

Fiberglass, FiberLast, Steel, Wood and Interior Door **Slabs:** We warrant our door slabs for five (5) years from the date of initial purchase.

All Other Products, Components, Prefinishes, and Options as Listed Above: Coverage is the same as for Owner- Occupied Single-Family Residences as listed above.

TRANSFERABILITY

This warranty is not transferable.

HOW TO GET ASSISTANCE

If you have a problem with your JELD-WEN Door, immediately upon discovery, contact the distributor or dealer from whom you purchased our product or contact us directly:

In the United States:

Mail: JELD-WEN Customer Care Attn: Door Warranty Claims

P.O. Box 1329, Klamath Falls, OR 97601 Phone: 800-JELD-WEN (800-535-3936)

Fax: 800-436-5954

Email: CustomerServiceAgents@jeld-wen.com

Web: www.jeld-wen.com/contact-us

Mail: JELD-WEN Service Department

90, rue Industrielle

Saint-Appollinaire, Quebec, Canada GOS 2EO

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204-668-8230 Fax: 204-663-1072

Email: wpgservice@jeld-wen.com

We can respond quickly and efficiently if you provide the following: a) date and location of purchase, or product identification from the tag on the top edge of the slab, b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

WHAT WE WILL DO

Upon receiving your notification, we will send out an acknowledgement within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an onsite inspection that is required or requested by you.

If your claim is accepted, and we choose to repair or replace the product or a component of the product, the replacement product/component will be provided in the same specification as the original product. Replacement products, components and services are warranted for the balance of the original product or service warranty, or 90 days, whichever is longer. If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to 12 months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

PRODUCT PURCHASE DATE:	
ORDER NUMBER:	

WHAT THIS WARRANTY DOES NOT COVER

JELD-WEN manufactures and sells both individual door slabs and complete door systems. This warranty does not cover parts or components (e.g., locksets, handles, etc.) not sold by JELD-WEN to the original owner. See your distributor or dealer regarding the warranty on the entire door system and/or these other components.

WE ARE NOT LIABLE FOR:

- Normal wear and tear, including normal wear and tear of weatherstrip; and natural weathering of surfaces or variations in the color or texture of wood or finish; surface cracks that are less than 1/32" in width and/ or 2" in length; for knotty alder and juniper: surface checks that are less than 1/8" in width and/or 5" in length, and knot placement, quantity, or size.
- Problems due to misuse or abuse; failure to follow the care and maintenance instructions; or as a result of any cause beyond our reasonable control (e.g. fire, flood, earthquake,

- other acts of nature, and acts of third parties outside of our control).
- Problems related to: improper field finishing of all surfaces (front and back) and edges (top, bottom, and sides) of the door slab and frame (See our Finishing Instructions at www.jeld-wen.com/resources); variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing
- Failure to provide an adequate overhang for exterior doors; damage caused by extreme temperature buildup

- where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at www.jeld-wen.com/ resources; for specific information pertaining to your structure, consult your contractor or other building professional.
- Warp for any 3'6" wide by 8'0" high by 1 3/4", or smaller door slab, which does not exceed 1/4" in the plane of the door slab itself; door slabs wider and/or higher are not guaranteed for warp.
- Bow or misalignment in the frame or jamb in which the door slab is hung (if such is purchased from JELD-WEN unmachined and not prehung).
- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" or less due to temperature and humidity, consult our Care & Maintenance documents on how to work with this natural
- Wood decay for wood components other than of AuraLast pine; and wood decay for any wood components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.
- Problems related to water and/or air infiltration due to improper assembly; installation errors or flaws in building design and construction; installation must be in strict conformance with the installation instructions provided by the manufacturer of the door entry system.
- Structural integrity issues or other problems caused by improper field fitting of the hardware, improper sizing of the door slab, or other assembly problems.

- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure; contact a heating/air conditioning specialist for
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or does not comply with applicable building codes.
- Hardware, accessories or inserts that are not provided by us.
- Discoloration or rusting of decorative metal accent options, such as grilles, clavos, straps, etc.; discoloration of wood sills provided by us.
- Cost for labor, removal or disposal of defective product(s), installation or finishing of the replacement door or component.
- Incidental or consequential damage. Some states/ provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

IMPORTANT LEGAL INFORMATION -- PLEASE READ THIS CAREFULLY. IT AFFECTS YOUR RIGHTS.

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or quarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/ province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Original purchaser agrees that they may assert claims against JELD-WEN in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

1"JELD-WEN Products" shall refer to interior and exterior door slabs and systems manufactured in the United States and marketed under the JELD-WEN brand name for use in the United States and Canada. See our separate Export Warranty for applicable coverage on products used outside the United States and Canada.

²This warranty extends to the original owner (original owner means the contractor/dealer/distributor/purchaser and the initial owner of the structure where the product is initially installed) and is not transferable. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed. Should state or provincial law preclude no transferability, then the warranty period is effective as applicable up to five (5) years from the date of initial purchase for door slabs and systems and one (1) year from the date of manufacture for the factory pre-finish.

³ "Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.

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The JELD-WEN® website is your ultimate resource for learning about our reliable windows and doors. It has all the product information and design advice you need.

JELD-WEN reserves the right to change product specifications without notice. Please check our website for current information: www.jeld-wen.com

